

2022

Region 5 RTCC Provider Directory



REGION FIVE
Development Commission

About Region Five Development Commission

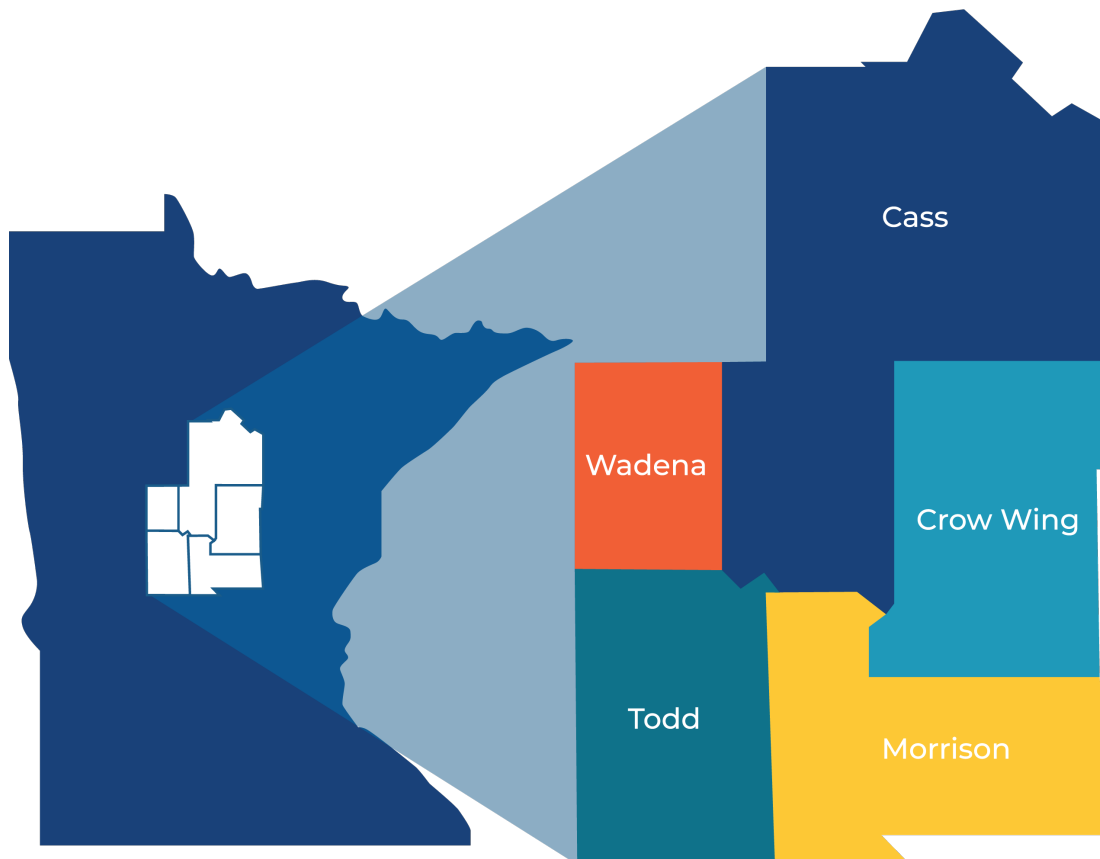
The Region Five Development Commission (R5DC) is a high-performing, regionally focused partner committed to enhancing the vitality and quality of life in Region 5 through resilient, collaborative, and inclusive approaches to regional community development, economic development, and transportation initiatives. R5DC serves the counties of Cass, Crow Wing, Morrison, Todd and Wadena and is an equal opportunity provider and employer. Visit regionfive.org to learn more.

About Region 5 Regional Transportation Coordination Council

The goal of the Regional Transportation Coordinating Council (RTCC) for Region 5 MN is to fill transportation gaps, streamline access to transportation and provide individuals more options for travel throughout the region. R5DC has established a group of regional stakeholders to develop the framework for a Regional Transportation Coordinating Council (RTCC) to improve the coordination of transportation services through a network of existing public, private, and non-profit transportation providers.

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Quick Reference Provider Directory

Providers	Service Area				
Aide Home Health Care	C	CW	M	T	
Allina Transportation	C	CW	M	T	W
Alternative Senior Care			M	T	
American Cancer Society – Road to Recovery	C	CW	M	T	W
Blue Plus Blue Ride	C	CW	M	T	W
Brainerd Area Taxi		CW			
Brainerd and Crow Wing Public Transit	C	CW			
Care Cab/ Care Transportation	C	CW	M	T	W
Care Van	C	CW		T	W
Cass County Volunteer Driver Program	C				
DAV		CW	M	T	
Executive Express		CW			
Faith in Action	C				
Friendly Rider				T	W
Gold Cross Ambulance			M		
Grab A Cab LLC		CW			
Greyhound Bus Service	C	CW	M	T	W
GROOME		CW			
Home Instead Senior Care	C	CW	M	T	W
Horizon Health’s Faith in Action			M		
Jefferson Lines	C	CW	M	T	W
Lakes Area Interfaith Volunteers		CW			
Lakes Medi-Van Inc	C	CW	M	T	W
Leech Lake Tribal Transit	C				
Little Falls Taxi			M		
Living at Home of the Park Rapids Area					W
Lyft		CW			
Ole’s Shuttle Service		CW			
People’s Express	C	CW	M	T	W
PRS Transportation Services		CW			
Rainbow Rider Transit				T	
Reichert Bus Service		CW			
Todd County Volunteer Driver Program				T	
Tri - CAP			M		

COUNTY KEY



Regionwide Transit Providers

Each provider listed below is available in Cass, Crow Wing, Morrison, Todd, and Wadena Counties

Allina Transportation

Van drivers bring residents of Greater Minnesota to and from medical care in the Minneapolis/St. Paul metropolitan area.

<https://www.allinahealth.org/medical-services/emergency-medical-services/non-emergency-transportation>

Phone: (651) 222-0555

American Cancer Society-Road to Recovery

Provides ambulatory cancer patients with ground transportation to and from cancer-related medical appointments. Rides are dependent on volunteer driver availability. Please call for additional information.

<https://www.cancer.org/treatment/support-programs-and-services/resource-search.detail.html/120907.html>

Phone: 1-800-227-2345

Blue Plus Blue Ride

Blue Ride from Blue Plus offers you a ride to covered medical, dental, pharmacy and fitness facility visits at in-network providers.

Phone: 1-866-340-8648

Care Cab/Care Transportation

Provide specialized transportation, primarily for Therapy Appointments, Dialysis, Hospitals, Nursing Homes, Adult Day Programs Autism Day Treatment Programs, Schools, Special Education students and also developmentally disabled adults.

<https://www.carecabmn.com/>

Phone: 1-800-535-7190

Hours – 24 hours a day 7 days a week

Greyhound Bus Service

An intercity bus common carrier serving more than 3,800 destinations across North America

<https://www.greyhound.com/en/>

Phone: 1-800-231-2222

Home Instead Senior Care



Dependable, individualized senior care

<https://www.homeinstead.com/551>

Phone: (218) 303-4064

Jefferson Lines



Jefferson Lines runs daily scheduled bus service throughout the country's heartland. Whether you are heading home for holiday vacation or visiting friends, we have the schedules, amenities, and travel options to provide Your #1 Bus Experience!

<https://www.jeffersonlines.com/>

Phone: (858) 800-8898

Lakes Medi-Van, Inc.



Serves a 200-mile radius of Detroit Lakes, MN and is equipped to transport wheelchairs, ambulatory, stretcher and the disabled

<http://medi-van.org/home/3163823>

Phone: (218) 847-1729 or 800-422-0976

Email: lmedivan@tekstar.com

Hours – 24 hours a day 7 days a week

People's Express



If riding in a standard vehicle simply isn't an option due to a disability or a health issue, Peoples Express's door-through-door service is the ideal solution. Whether you're in need of specialized non-emergency transportation to get to a routine doctor or dental appointment, to therapy or to specialized treatment. Offers door through door service.

<https://peoplesexpressmn.com/>

Phone: (218) 631-2909

Hours – 8:00am – 5:00pm Monday – Friday

Transit Providers

Each provider listed below includes a brief description of the provider as well as their website, phone number and hours if applicable.

The service area for each provider is determined using the following key:

COUNTY KEY



Aide Home Health Care



Provides home health care services for caring individuals located in Central Minnesota and provides transportation necessary to gain access to community services, resources and activities.

<https://www.aidehomehealthcare.com/>

Phone: (218) 546-6242

Alternative Senior Care



Alternative Senior Care offers programs and services that are individualized, integrated and innovative – where seniors and family caregivers are in control and always part of the process.

<https://www.alternativeseniorcare.net/>

Phone: (320) 352-3350

Brainerd Area Taxi



Brainerd Taxi provides local and statewide delivery service 24 hours a day, 7 days a week

Phone: (218) 828-1111

Brainerd & Crow Wing County Public Transit



Public transit service for the Brainerd/ Baxter area as well as Pine River

<http://www.ci.brainerd.mn.us/195/Transit>

Phone (218) 825-7433 Toll Free 866-925-7433 or TTY-MN Relay 800-627-3529

Hours - 6:00 a.m. to 6:00 p.m. Monday through Friday (except holidays*)

Care Van    

Lakewood offers transportation to and from medical appointments via Care Van service. The Care Van is state-approved, specialized transportation for non-emergency medical services. Our professional and timely drivers will help you get into and out of your home and medical destination.

<https://www.lakewoodhealthsystem.com/patient-support/transportation/>

Phone: (218) 894-8331

Cass County Volunteer Driver Program 

This program serves people 60 years of age and above who have no other transportation available to them.

http://www.co.cass.mn.us/government/county_directory/seniors_services/senior_transportation_program.php

Phone: (218) 947-7530

DAV   

The Central MN DAV Transportation Program serves ambulatory, non – wheelchair bound veterans to and from medical appointments.

Website – <https://davmn.org>

Phone: (320) 252-1670

Executive Express 

For over 40 years, Executive Express has been safely transporting people to/from the Minneapolis (MSP), Saint Cloud (STC) and Des Moines (DSM) Airport.

Phone: (320) 253-2226

Website - <https://www.executiveexpress.biz/shuttle-service>

Faith in Action 

Need a ride? This transportation services include rides to medical appointments, errands, grocery shopping and other essential trips. Volunteers provide rides using their own vehicle. We ask that you contact Faith in Action two business days prior to the date of your request, so that we are able to arrange for a volunteer in time.

<https://www.faithinactioncass.com/>

Phone: (218) 675-5435 or 866-675-5435 (Toll Free)

Friendly Rider  

Friendly Rider buses serve the cities of Wadena and Staples in addition to locations throughout Wadena County and Northern Todd County. Anyone in the service area may schedule a pick-up time by contacting the office.

Wadena and Staples Hours – 6:00am – 6:00pm

Website - <https://friendlyrider.com/>

Phone: (218)631-5730

*Schedule trip at least 2 hours in advance

Gold Cross Ambulance



Provides emergency and non-emergency medical transport services for patients in Little Falls.

Phone: (320) 251-8505

Grab A Cab LLC



Our goal is to make sure you have the safest, and most comfortable experience when riding with us.

Website - <https://grabacabmn.com/>

Phone: (218) 270-2992

GROOME



Groome provides safe, reliable, and convenient intercity airport transportation connecting regional cities to major hub airports. With shared shuttle services between over 100 cities and 13 airports in the US, getting to and from the airport has never been easier.

Website - <https://groometransportation.com/>

Hours – 24 hours a day and 7 days a week

Phone: (320) 316-0943

Horizon Health’s Faith in Action



Volunteer driver program for Morrison County that focuses on providing rides for individuals 60 years and older

Website - <https://www.horizonhealthservices.org/volunteering>

Phone: (800) 224-6451

Lakes Area Interfaith Volunteers



Interfaith Volunteers is a 501(c)(3) organization that helps seniors and persons with disabilities live comfortable, safe, independent lives in their own home. Interfaith Volunteers fulfills this mission in a variety of ways but primarily by deploying volunteers to assist senior citizens and by providing rides for medical appointments and errands.

<http://interfaithvolunteers.org/>

Phone: (218) 820-7454 Toll Free: (877) 245-7454

Leech Lake Tribal Transit



Tribal Transit with routes to Bemidji and Grand Rapids.

<http://www.llojibwe.org/admin/transit.html>

Phone: (218) 335-7290 or (800) 442-3909 extension: 7290

Hours: Monday – Friday 8:00 a.m. - 4:30 p.m. with major holidays and scheduled LLRTC holidays off.

Little Falls Taxi



Taxi Service for the Little Falls area.

Phone: (320) 632-4104

Hours- 24 hours a day and 7 days a week

Living at Home of the Park Rapids Area



Located in the heart of lake country, we provide a number of services to residents of Southern Hubbard, Eastern Becker and Northern Wadena counties.

<http://parkrapidslivingathome.org/>

Phone: (218) 732-3137

Lyft



Download app, app-based ride hailing, fee based on starting and ending destinations. Availability and hours based on driver.

Ole’s Shuttle Service



Thinking about a trip up north? Ole’s offers fun, safe, reliable transportation

Phone: (218) 821-1615

Hours: Open 24 hours a day and 7 days a week

PRS Transportation Services, Inc



Non- emergency medical transport (van).

Phone: (651) 285-2496

Rainbow Rider Transit



Rainbow Rider is the public transit system serving the West Central Minnesota counties of Douglas, Grant, Pope, Stevens, Todd, and Traverse with handicapped accessible buses as well as a Volunteer Driver Program. Rainbow Rider offers door to door service. .

Hours – 7am – 4pm Monday – Friday

Website - <http://rainbowriderbus.com/>

Phone: (320) 283-5061

Reichert Bus Service



Reichert Bus Service currently provides School Bus service, Chartered Motor coach service, Transit service and quality Fleet Repair service, and Day Tours and Limousine Service.

Website - <https://www.reichertbus.com/>

Phone: (218) 829-6955

Todd County Volunteer Driver Program



The Todd County Volunteer Driver Program offers Todd County residents 60 years of age or older transportation for medical appointments and other basic needs at a minimal cost (.20/mile).

Website- <https://www.co.todd.mn.us/divisions/health-human/community-health/>

Phone: (218) 894-6100

Tri -CAP



Tri-CAP offers public transportation and volunteer driver transportation for Morrison County and the surrounding areas.

Little Falls service Hours – 6:00am – 6:00pm Monday - Friday

Website - <https://tricap.org/transportation/morrison-county/>

Phone – 320-251-1612

Legal Notice

The information in this directory may change between printings. It is best to contact the transportation provider for the most up to date information regarding their service. While the R5RTCC strives to make the information in this directory as timely and accurate as possible, we make no claims, promises, or guarantees about the accuracy, completeness, or adequacy of the contents of this document, and expressly disclaims liability for errors and omissions in the contents of this document. No warranty of any kind, implied, expressed, or statutory, including but not limited to the warranties of non-infringement of third-party rights, title, merchantability, or fitness for a particular purpose. References in this directory to any specific commercial product, process, or service, or the use of any trade, firm, or corporation name is for the information and convenience of the public, and does not constitute endorsement, recommendation or favoring. If errors or missing information is discovered, please contact Matt Kallroos via phone (763) 486-8637 or via email

mkallroos@regionfive.org.

Contact Information

If you are a transportation provider and would like to be included in this directory, please contact:

Matt Kallroos, R5DC Regional Planner and R5RTCC Coordinator

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Email: mkallroos@regionfive.org

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